

Quality Institute

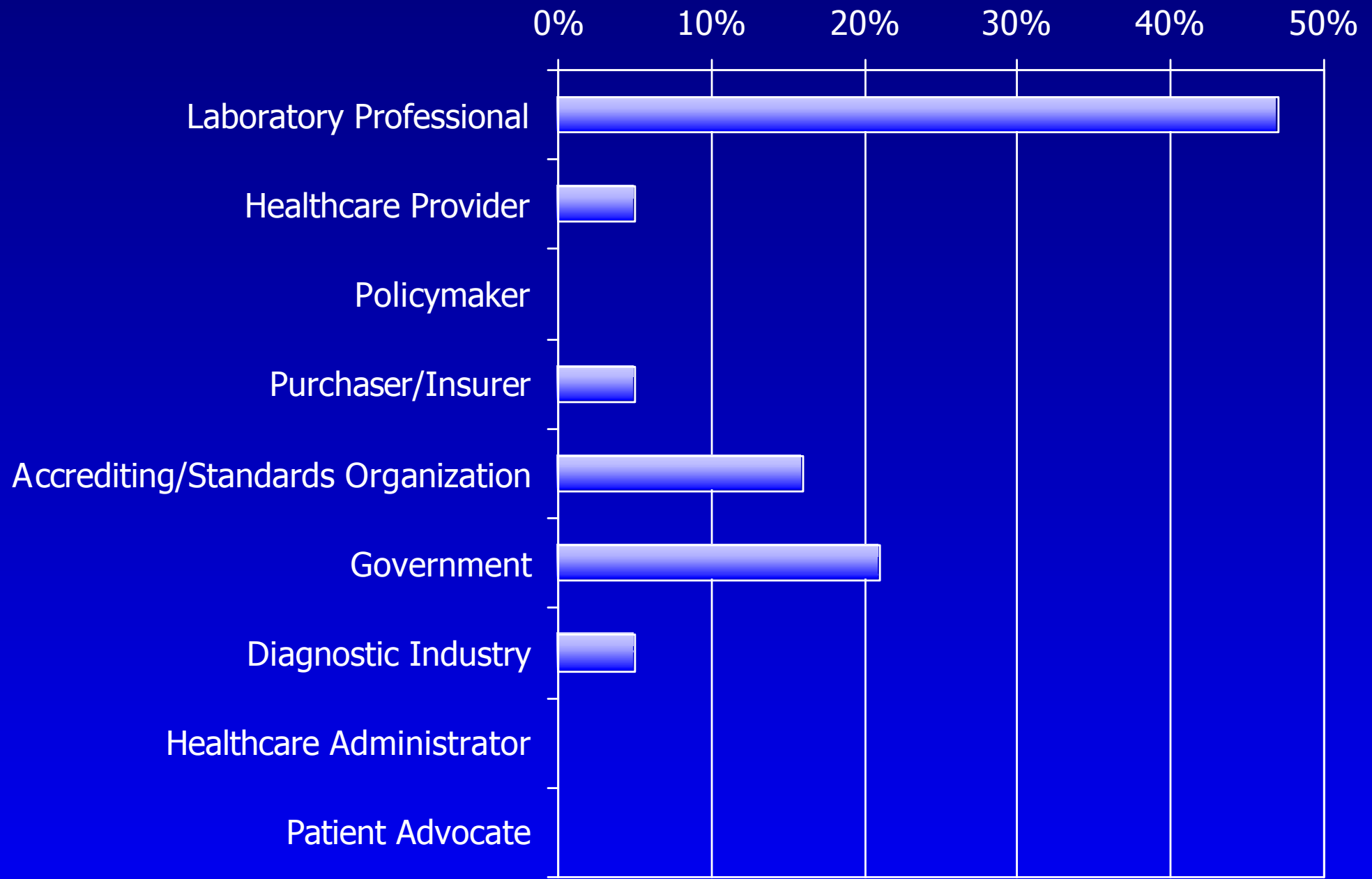
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Quality Institute - Issues

- Characteristics of Quality Institute
- Need for a Quality Institute
- Organization of a Quality Institute
- Stakeholders
- Mission of the Quality Institute
- Financing the Quality Institute
- Relation to other Organizations
- Facilitating factors & barriers to participation

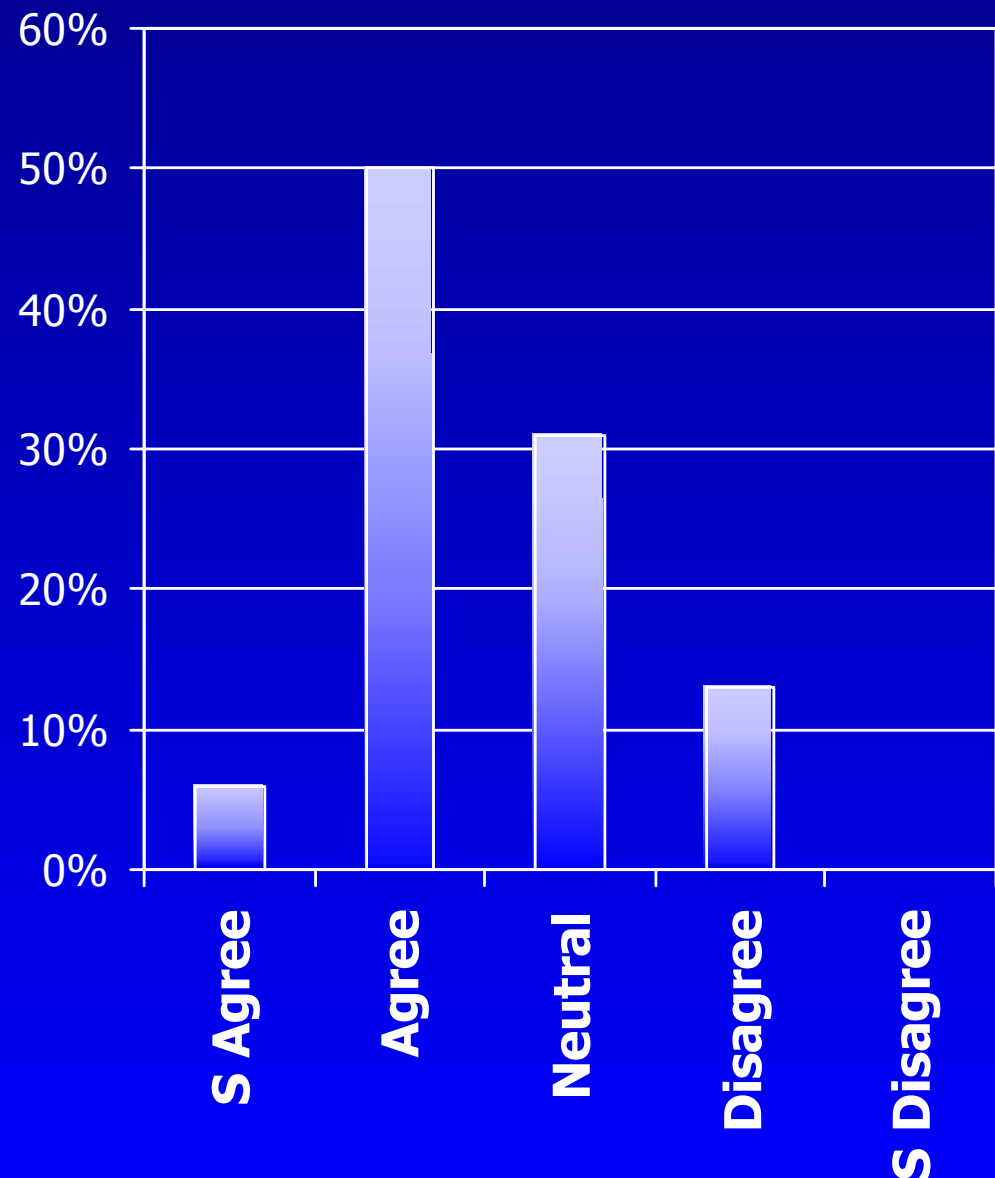
Constituencies Represented in Polling



Most participants believe there is a need for a new, ongoing Quality Institute to address patient safety and quality issues.

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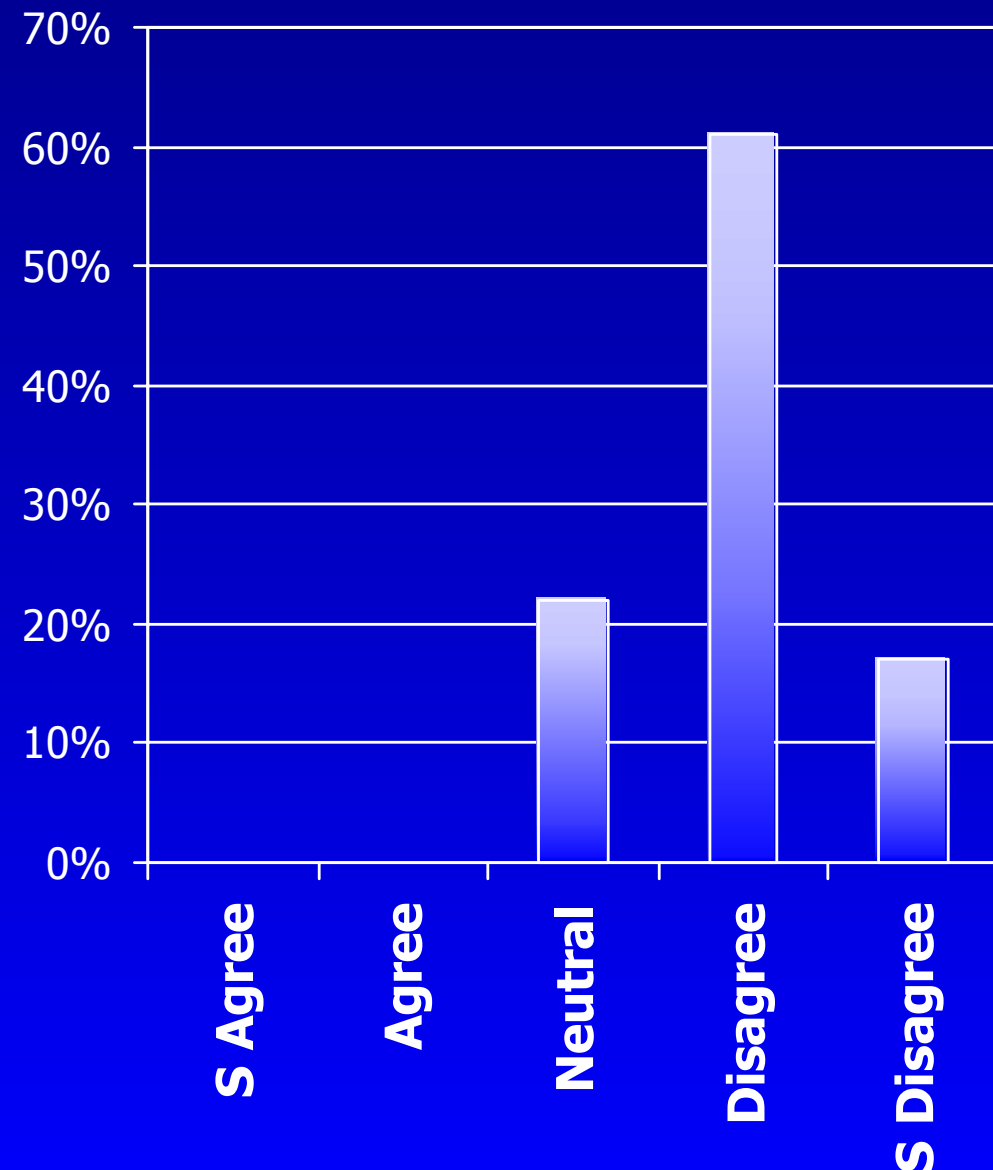
- Some participants hesitated to endorse a Quality Institute without a clear picture of the proposed entity
- Quality Institute should not duplicate activities of existing professional organizations



Participants did NOT think the work of a Quality Institute is already being performed by existing organizations.

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- Existing professional and laboratory organizations do excellent work on patient safety and laboratory quality.
- Existing organizations do not bring together all of the constituencies needed to solve interdisciplinary problems.

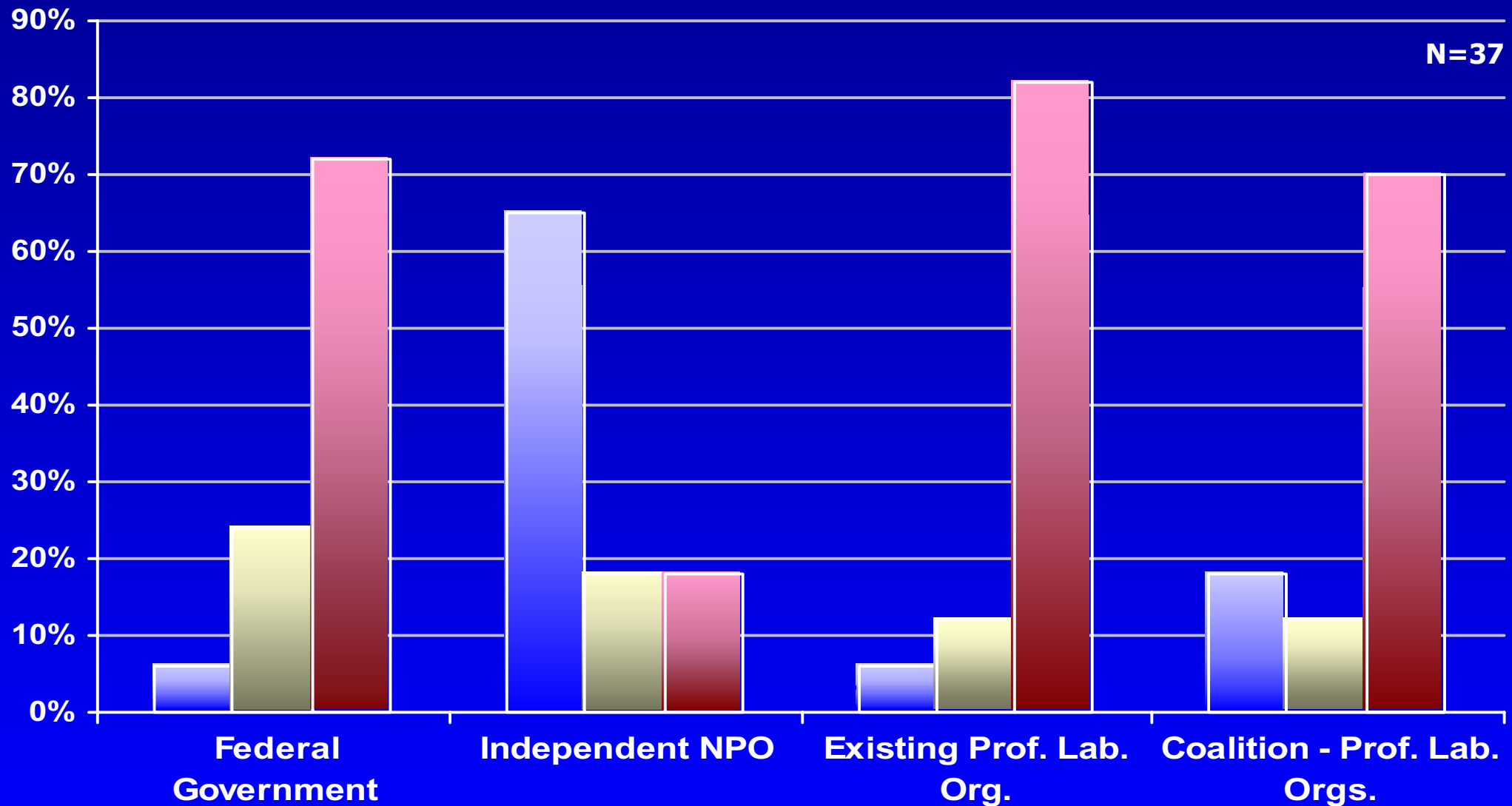


Desired Characteristics of Quality Institute:

- Provides an independent voice
- Makes quick decisions
- Governed by an independent board of directors
- Could be “spun off” from an existing organization
- Bridges traditional boundaries in medicine
- Avoids association with one particular segment of the industry/community
- Includes payers, clinicians, and information technology representatives
- Coalition needs broad representation

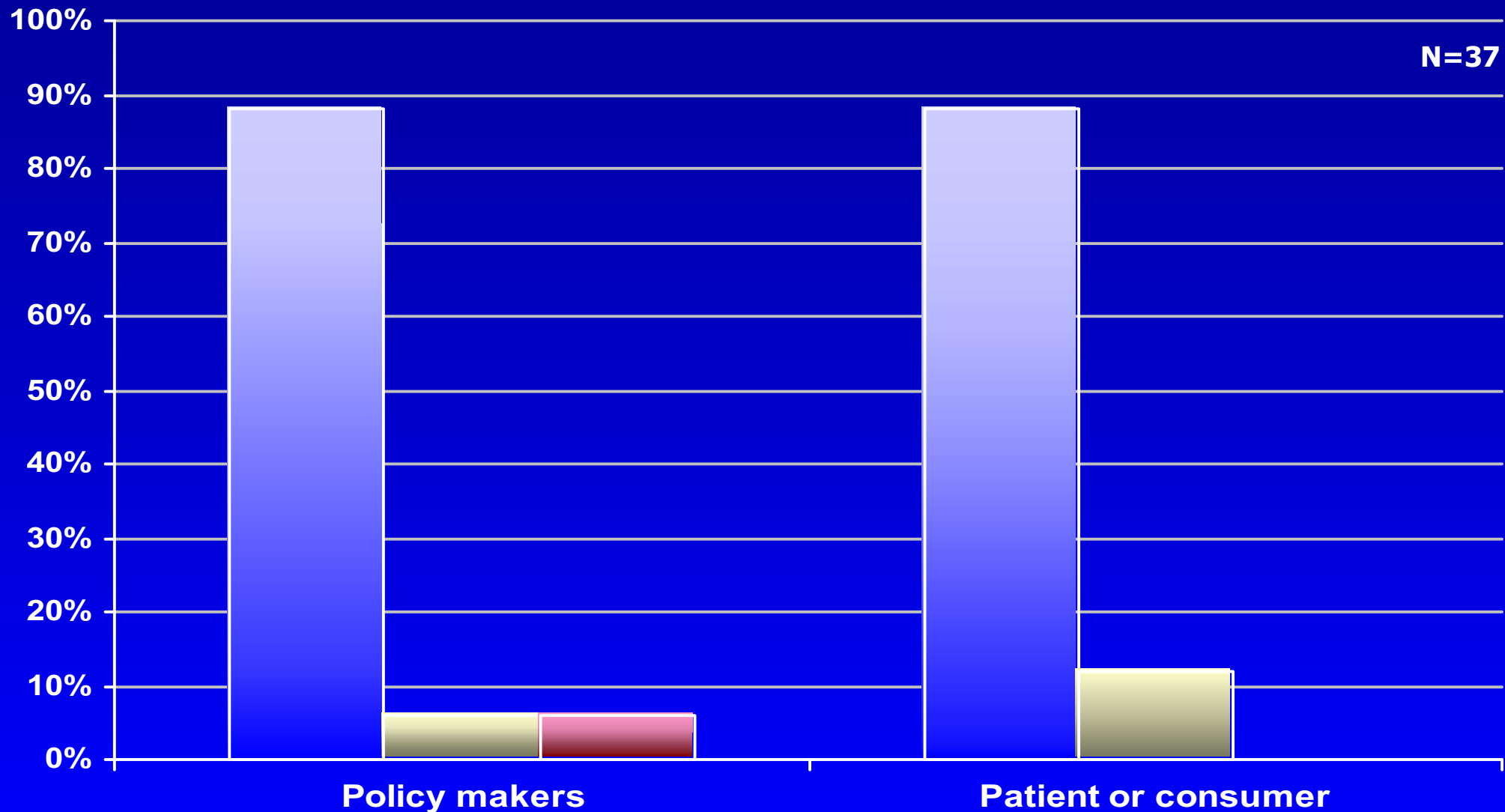
Favor Model of Independent, Not-for-profit Organization

■ S. Agree/Agree ■ Neutral ■ S. Disagree/Disagree



A Quality Institute should include representation from both policy makers and patients/consumers

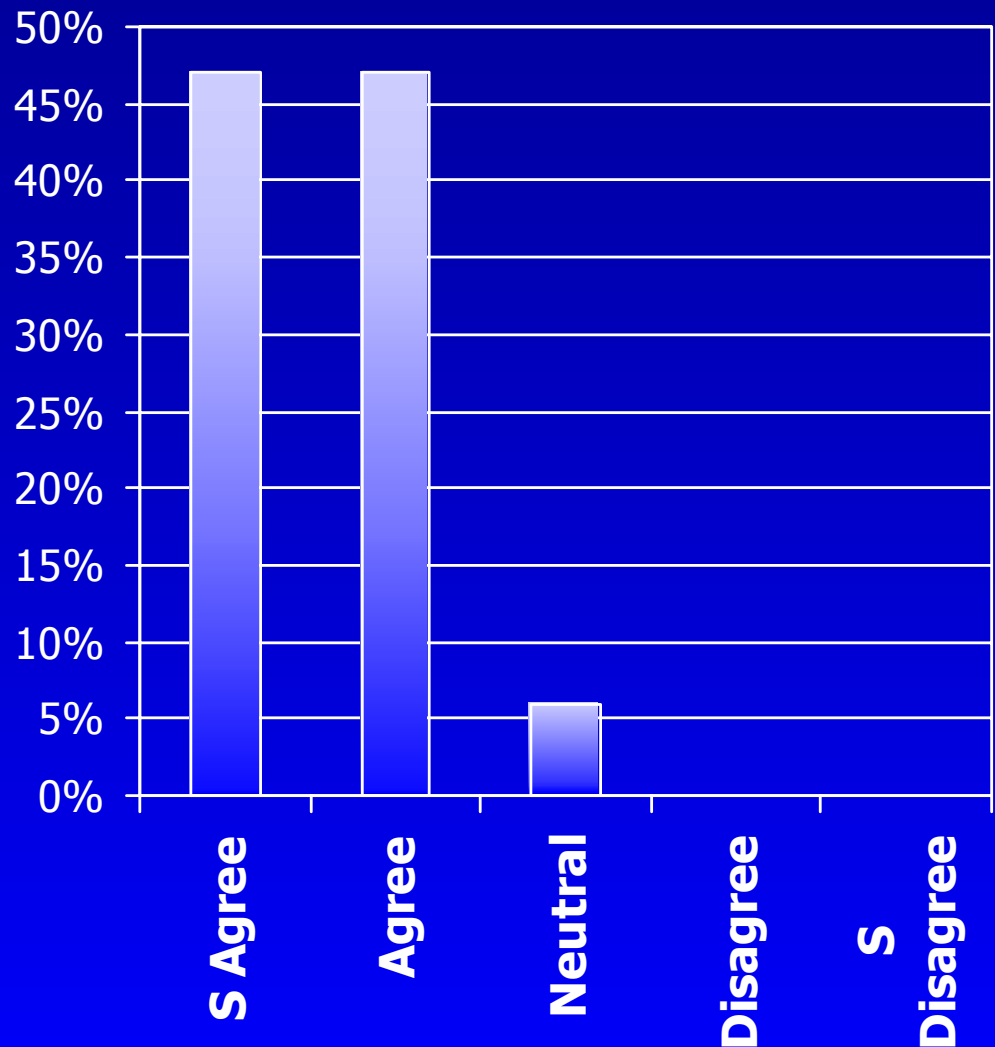
■ S. Agree/Agree ■ Neutral ■ S. Disagree/Disagree



The Board of Directors for the Quality Institute should include broad representation from labs, users, consumers, payers, insurers and other groups in the healthcare delivery system

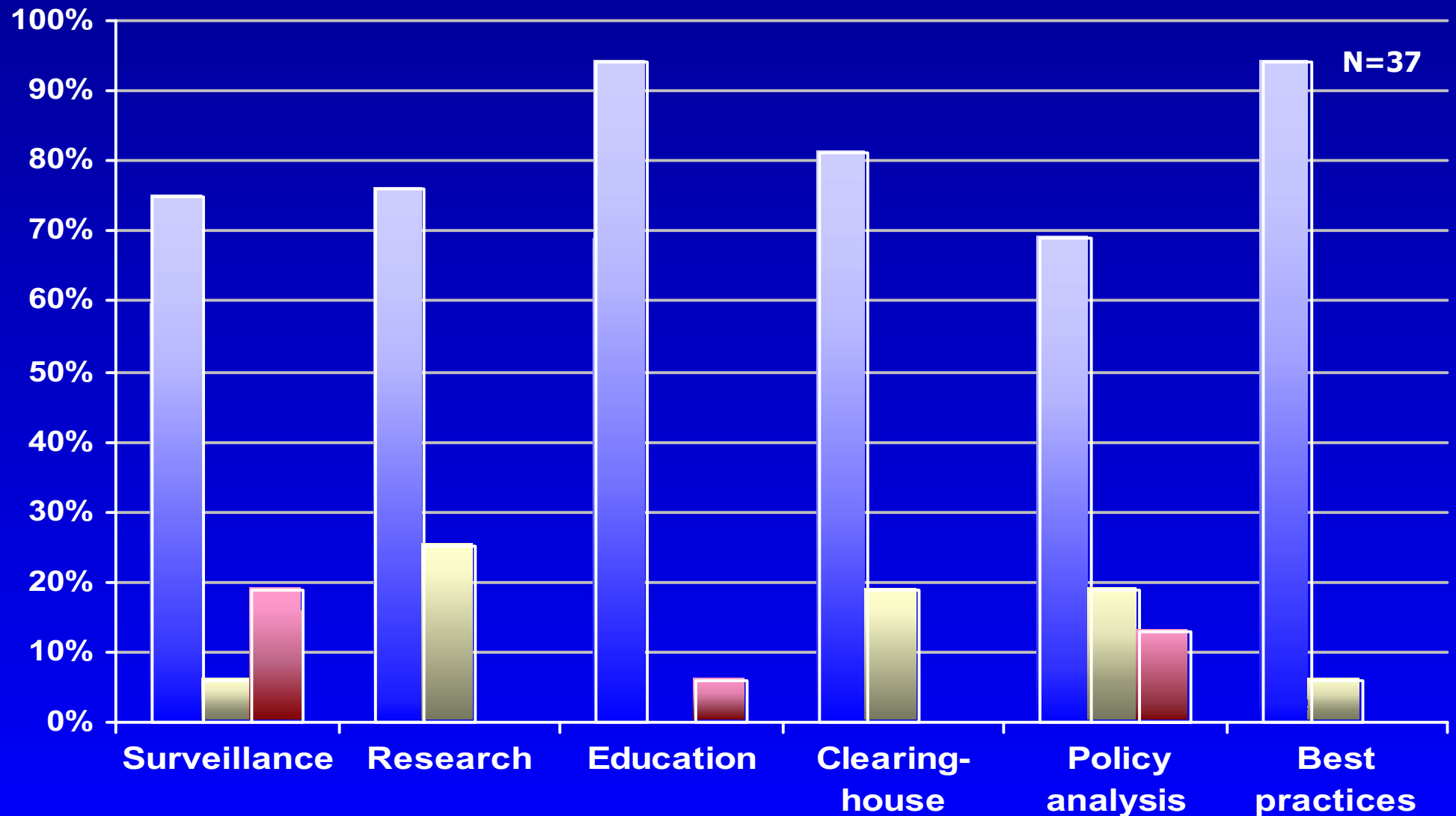
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- Broad representation would enable Quality Institute to better bridge traditional boundaries
- Recommendation to include information systems industry representatives on Board



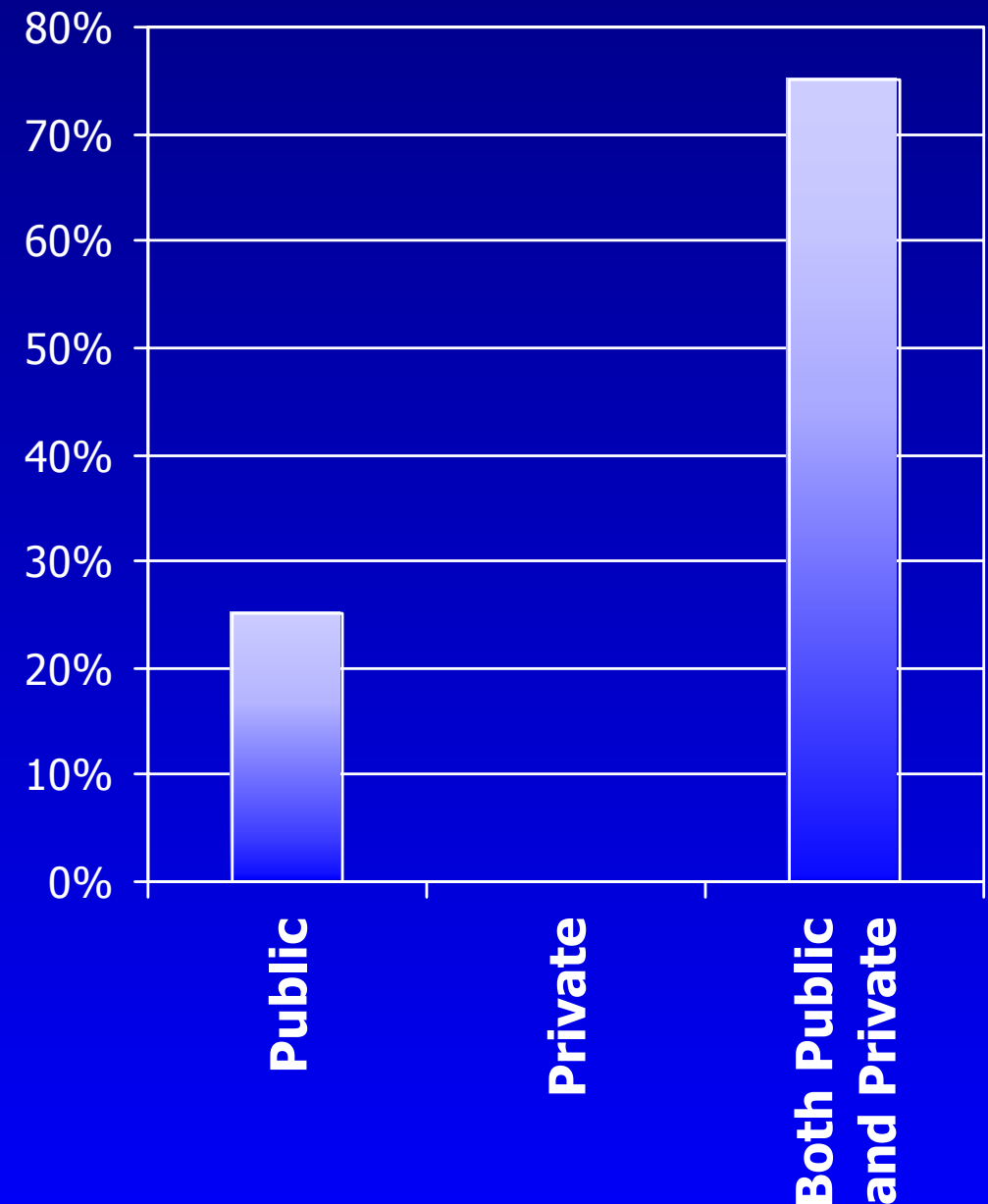
The Quality Institute's overall mission should be broad

■ S. Agree/Agree ■ Neutral ■ S. Disagree/Disagree

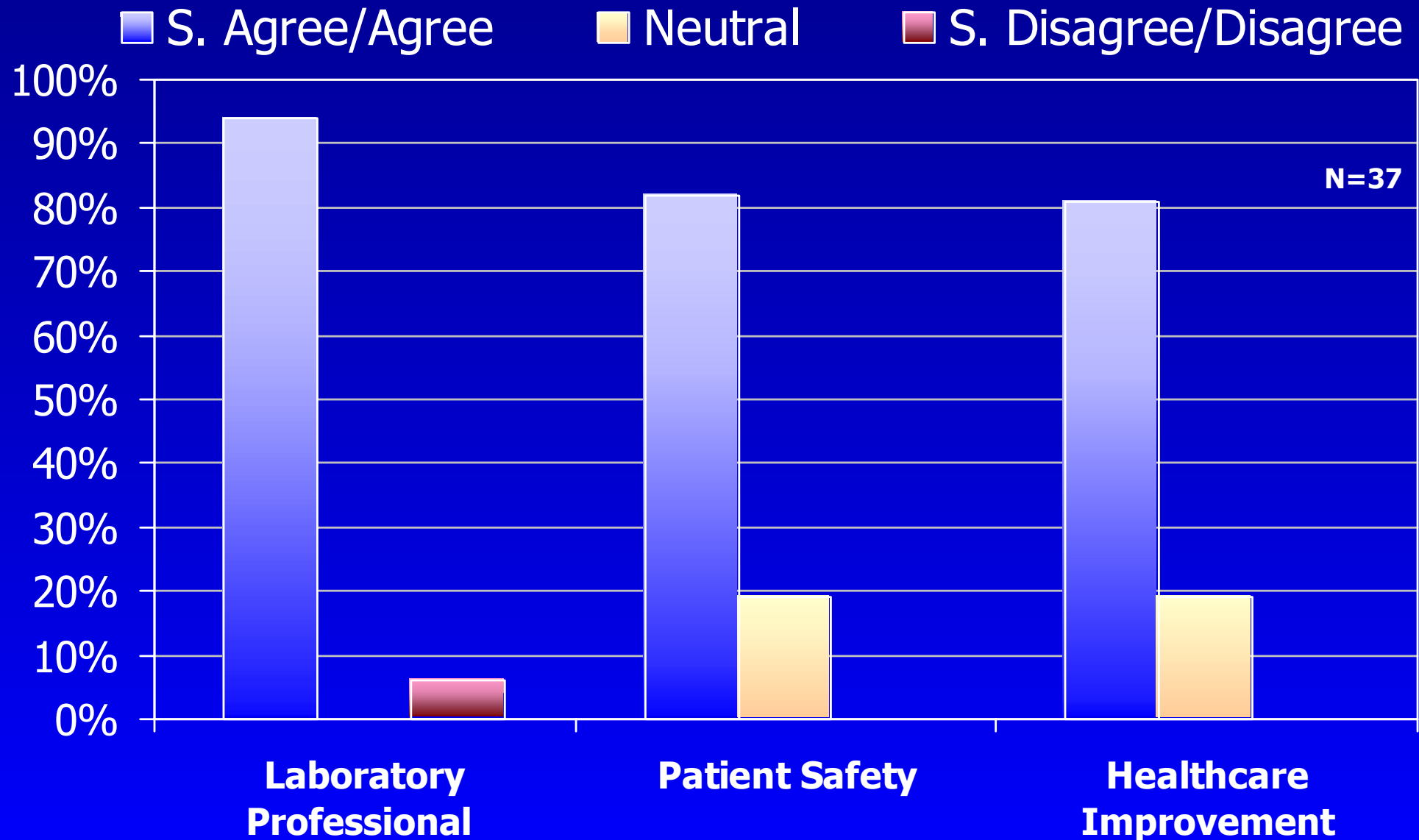


Participants believed the Quality Institute should have a mix of public and private funding

- Information systems industry as a natural partner for improved communications



The Quality Institute should partner with laboratory professional, patient safety, and other healthcare improvement organizations



Facilitating factors & barriers to participation

Facilitating factors

- **Many interested parties**
- **Opportunity for significant improvements**
- **Laboratory culture of quality monitoring and oversight**

Barriers

- **Need for focused goals and objectives**
- **Funding and staff to start initiative**
- **Crosses traditional boundaries**